

TABLE OF CONTENTS

Acknowledgements	page ii
Introduction	page 1
Summary of Needs Assessment	page 2
Strategic Issues	page 16
Appendix: Methodology	page 22

Exhibits: (Compact disk file)

- Exhibit A: Focus Group Guidelines
- Exhibit B1: Focus group outline
- Exhibit B2: Focus group questions
- Exhibit B3: Focus group list of attendees
- Exhibit B4: Focus group summaries, North and South
- Exhibit C1: Interview solicitation letters
- Exhibit C2: Interview permission slip
- Exhibit C3: Public service announcement draft
- Exhibit C4: News release draft
- Exhibit D: Telephone Interview Instrument
- Exhibit E: Telephone Interview Data File
- Exhibit F: Public Library Survey Instrument
- Exhibit G: Public Library Data File
- Exhibit H: Data Tables